

Lyte Industries (Wales) Ltd

QUALITY POLICY

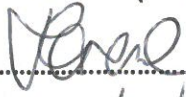
Lyte Industries (Wales) Ltd is committed to developing and maintaining a quality management system in accordance with ISO9001:2015, fully integrated with the business strategy, with the aims:

- To facilitate the financial performance of the organisation and achievement of targets for turnover and profit margin.
- To continually improve performance systematically by adopting good quality principles, including:
 - customer focus throughout the organisation.
 - Leadership needs and expectations are achieved through commitment & review.
 - engagement of people through communication and roles & responsibility's.
 - process approach to deliver intended outputs.
 - Improvement to quality system to ensure continual improvement.
 - evidence-based decision making to enhance the business and customer satisfaction.
 - relationship management
 - risk based thinking to address all risk and opportunities to enhance the business.
 - Conform to all applicable international standards.
- Consistently provide products and services that meet customer needs and expectations, and all applicable statutory and regulatory requirements.
- Enhance customer satisfaction through the effective application of the system, including processes for improvement of the system.
- Establish a culture of continual improvement through partnership across all functions and levels in the organisation and with all interested parties.


Measurable objectives and metrics are established and performance towards these targets is evaluated and communicated to facilitate continual improvement.

The top management team are committed to supporting their teams to demonstrate their leadership, as it applies to their areas of responsibility and to fully engaging the workforce to support our strategic direction.

John Greene
Joint Managing Director
Lyte Industries (Wales) Ltd


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Date.....07/12/17.....

Hannah Williams
Joint Managing Director
Lyte Industries (Wales) Ltd


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Date.....07/12/17.....